

# NEWSLETTER

FEBRUARY 24, 2017

## CRMS NEWS

### CRMS CONSUMER PORTAL ONLINE

Imagine your clients being able to fill out consumer questionnaires, registration forms or any other form they would need to fill out electronically in their own time at the location of their choice via computer or tablet. Our programmers have taken the consumer portal and moved it to the web platform, allowing clients to be able to access forms required to fill out easily and electronically.

### CRMS REFERRAL PORTAL

CRMS now offers a new product called the CRMS Referral Portal. It allows you to send documents securely to referring agencies.

An email is generated and sent to the predefined recipient with a web link. The recipient would open the web link and use the password you assigned them to access the electronic document. This can be used with any reportable form in CRMS and is available in CRMS V2 and CRMS Web.

### CRMS DEMONSTRATIONS & WEBCASTS

Hard to believe but spring is fast approaching along with our busiest time of year here at CRMS. If there are product upgrades you might be considering then please contact us as soon as possible to book your demo or training, our staff are more than happy to assist.

If there is a topic you would like to see covered in one of our monthly webcasts please send it along to [mpalikko@crms-software.com](mailto:mpalikko@crms-software.com).

### OCAN CHANGES

We have been working with the IAR since early January to get our software compatible with the new IAR Upgrades. This will require all agencies to be updated. Once we have successfully tested everything we will send out an email to start



### Simon Berthiaume

It is with deep sorrow that we are announcing the untimely passing of Simon.

Simon was a valuable member of the CRMS support and programming team and a friend to all of us here at CRMS.

Simon passed away suddenly February 5th, 2017.

News News News News

- March 27, 28 two day CRMS Level I Certification Training in Kingston.
- April 19,20,21 CRMS Certification Training in Kingston.
- Welcome aboard Agencies in the Northern Ontario and British Columbia.

**Remember to use all of our resources, we are here for you in English et en Français!**