

# CRMS NEWSLETTER

## Webcast Schedule 2011

Due to the success of our informational webcasts, we will be continuing with and adding to our lineup for 2011. These free webcasts are limited to one hour in length and are offered to all. For connection, please contact [support@crms-software.com](mailto:support@crms-software.com). We will be limiting the seats for these webcasts to 40 per session. By reservation only!

TOPIC	DATE	TIME
CRMSV2 CORE	Friday March 4, 2011 Friday May 6, 2011	1:00 p.m. EST
CRMSV2 Housing Module	Friday March 11, 2011 Friday May 13, 2011	1:00 p.m. EST
OCCAN 2.0	Friday April 1, 2011 Friday April 8, 2011	1:00 p.m. EST

### CRMS WEB ENABLED / APPLICATION SERVER

#### Web Enabled - What does it mean and can I access CRMS through a Web Browser?

Web-enabled applications are applications that can be accessed with a web browser or via http or https. Using proven delivery methods CRMS suite of applications can be web

enabled, allowing you to access them through a web browser, eliminating the need to install software on your workstation.

CRMS can also be published to iPad, iPhone devices. Contact our support department for a free "test drive" at 1.800.617.2767.

*"I am proud to announce that CRMS Software has been accepted as an official Vendor of Record for both OCCAN (1.0 and 2.0) as well as interRAI-CHA and interRAI-MH."*

These additions to the CRMS Software suite reiterates my belief that CRMS Software is the best available software solution due to our loyal customers.

We are constantly working to make your organization's overall data collection and reporting requirements easier, more efficient and accurate.

Please watch for our next newsletter for the newest module enhancements and assessment instruments availability.

We would love to hear from you regarding your specific needs and we welcome your suggestions. Our goal is to make CRMS the best Software Solution for you!

*Marko Palikko*  
President CTSI  
Incorporated

### WELCOME ABOARD !

The CRMS Team would like to welcome on board several agencies from the following areas.

\*

Toronto, Ottawa.

**Remember to use all of our resources, we are here for you in English et en Français! PAGE 1**

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[WWW.CRMS-SOFTWARE.COM](http://WWW.CRMS-SOFTWARE.COM)



# NEW CRMS Certification Training Program 2011

Take your CRMS Software expertise to the next level!! Our on-site certification training has become very popular with Administrators, Managers, front-line staff, and those looking for a career in Mental Health.



Please contact Laurel Amey at [l.amey@crms-software.com](mailto:l.amey@crms-software.com) to register and discuss pricing. Additional sessions may be coordinated on an as-needed basis.

**Available for Elite (Crisis/Central Intake) OR our New Version 2.0 Suite platform**

### **CRMS Level I Administrator Certification Training (CRMS Basic & Intermediate)**

2 DAY group sessions (Kingston) (Note: Elite Level 1 is a one day session)

- Administrator, back end software management and front-line interface
- Reports Suite, CRMS Add-On Modules

### **CRMS Level II Administrator Certification Training (CRMS Advanced)**

1 DAY group sessions (Kingston)

- Reportable Forms Creation, Doc Design and Data Exporter

### **CRMS Level III Administrator/IT Certification Training (CRMS Technical Specialist)**

1 DAY (individualized one-on-one concentrated IT training) (Kingston)

- For the technical specialist in your organization
- Allows you to utilize an ODBC connection with either Microsoft Excel®, Microsoft Access® or Crystal Reports® to interface directly with the CRMS database.

TOPIC	DATE	TIME
CRMS LEVEL 1 AND 2 ELITE (CRISIS/CENTRAL INTAKE)	Wed May 4, 2011 Thu May 5, 2011	9:00 - 4:30
CRMS LEVEL 1 (2 Day) <b>NEW</b> CRMSV2	Mon June 13, 2011 Tue June 14, 2011	9:00 - 4:30
CRMS LEVEL 2 (1Day) <b>NEW</b> CRMSV2	Wed June 15, 2011	9:00 - 4:30